



Home & Family
Society Christchurch Inc. Est. 1898

Te Whare Manaaki Tangata

Annual Report

January-December 2019



Contents

About Home & Family_____	Page 2
President's Report_____	Page 3
Executive Director's Report_____	Page 5
Treasurer's Report_____	Page 7
Welcoming New Staff_____	Page 8
Our Supporters_____	Page 9

The Home & Family Society Christchurch Incorporated

Our House, 319 St Asaph Street Christchurch 8011
03 944 0635
www.homeandfamily.net.nz

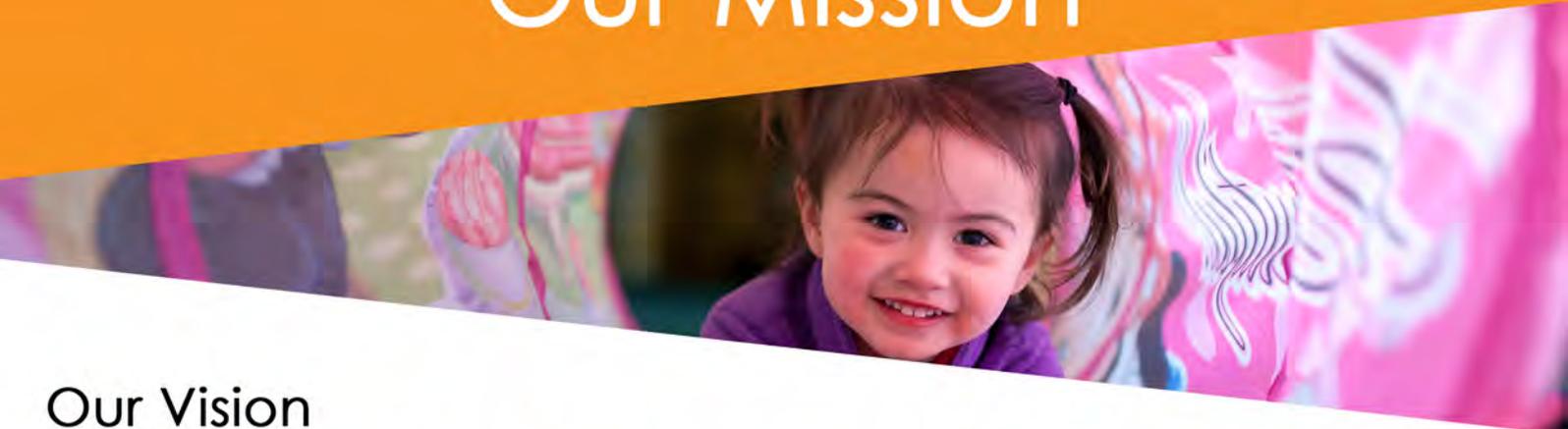
Executive Committee

Phillip Duval, President
Richard Perrett, Treasurer
Anthea Livingstone, Vice-President
Nettles Lamont
Raewyn Perry
Leanne Newsome

To support Home & Family

To discuss bequests, regular giving or other ways to support Home & Family's work with Christchurch families contact our Fundraising Manager on 027 224 0816 or via email at jess@homeandfamily.net.nz

Our Mission



Our Vision

Home & Family's vision is that all children live in homes with whanau/family who cherish them, keep them safe and nurture their potential.

Our Mission

Our mission states that we will do this by creating environments for positive change.

How will we achieve our mission?

Targeted support to families/whānau through;

Child and youth counselling

Residential parenting assessments

Long term, intensive work with whānau so that tamariki are safe and able to thrive

Parenting skills development

Essential life skills education

Assessments and interventions for children impacted by family violence

Planning and guidance for families/whānau to live free from violence

Child mentoring and in-school support



What do we do?

Home & Family has been in Christchurch for over 120 years and have consistently adapted to meet the needs of the community, while working closely with children and families affected by family violence, addiction and poverty.

Today we provide three core services, which each take a vital part in the landscape of family and social services in Canterbury and also operate in collaboration with other service providers in the family violence sector.

Board President's Report

We can look back over the past twelve months and confidently agree that Home & Family has performed well, delivered on its promises and proudly adhered to an agenda of excellence. Organisations like ours diligently strive to operate on the basis of good governance, good management and good outcomes for the people for whom and with whom we work; within the Home & Family Team there is more than a modicum of excellence prevailing and we should all take credit for this.

There is a strong commitment throughout our ranks to serve our community as well as we can, with understanding, caring, compassion, dedication and the utmost professionalism. Over the past 15 years, my time on the Board here, I have had the privilege of witnessing the beauty of positive change in peoples' lives, the joy and exhilaration of seeing individual clients' personal circumstances improve; the huge confidence booster of discovering the uplifting personal power of achieving a measure of independence in being able to confidently look after yourself and your loved ones. Our parenting team, our counsellors, our Refocus unit and everyone else working to make Home & Family the best it can be are people we can truly look up to and admire. I offer my sincerest congratulations to each of you for a job well done over the past twelve months.

No charity survives without its struggles and challenges, just like a community at large. The Home & Family Board is an effective one, competent and confident in its ability to govern effectively; it functions well and has coped with much change in recent years. Whilst the makeup of the members has changed we have been most fortunate in being able to attract valuable contributors who take on the mantle of responsibility with much-needed skillsets, general life experience and experience in their respective fields of expertise and, importantly, a willingness to serve others with an ever present, overriding goodness in their hearts. I am indebted to each of them - Anthea Livingstone (VP), Richard Perrett (Treasurer), Raewyn Perry, Nettles Lamont and Leanne Newsome. The Board works closely with our Executive Director, Val Carter, who year after year, wows us with her successful management style, her enviable problem-solving abilities, a focused sense of organizational direction and a remarkable unflappability. Val's personal commitment to Home and Family is greatly appreciated and in her 7 years here she has overseen some impressive moves forward.

We enjoy a wider profile than we did in the early 2000s, we have networked and collaborated with other like-minded social service agencies, we have worked hard to build high-levels of respect with our clients, the wider community and other charities in Canterbury and beyond for the programmes we deliver. Val has been a quintessential component of our successes but, as they say, no woman is an island and accolades must also be extended to our Admin team and our brigade of volunteers who are at every event whether weekend or evening, rain or shine. They are reliable, invaluable and fantastic ambassadors whose efforts have immeasurably enhanced our image.

Notwithstanding the efforts of us all in telling the community about Home & Family, we, as a small charity, are far from top of mind "out there" and must face the struggle of dealing with increasing annual operational costs and, like other not-for-profits, donor burnout. Without a professional and innovative fundraising manager we would likely sink fast.

Jess Rodda came onto the team last year as Fundraising Manager and has had to hit the ground running with events which were already well advanced (eg. Dance! with Home and Family). As our costs increase every year so does the need for us to fundraise greater amounts, prevail upon council and government in an effort to achieve funding, run bigger and better events and come up with new and novel ways to fundraise. I'm grateful to Jess for embracing the challenges she has! Again, our strong team spirit comes to the fore in these important endeavours.

I'm confident that we will have a formal Bequest Society set up in 2020 but in the meantime, anyone interested in leaving a bequest, small or large, to Home and Family can do so easily. Remember, your estate might be hundreds of thousands or even millions of dollars in value but a bequest of even \$1,000 will make a difference to the lives of people in your community.

The Little Chapel:

If you're thinking of tying the knot then I would suggest you pop along to Claire Quinn's office and have a chat about holding your wedding or Civil Union in The Little Chapel. Claire has established The Little Chapel as a viable social enterprise that gives people the chance to create wonderful memories in a unique Victorian era space. Already this year some beautiful ceremonies have taken place. The Little Chapel is an example of our wish to innovate and explore new opportunities that fit well with us as an organization and in this particular instance enable the public to enjoy and experience this exceptional, beautiful example of New Zealand's architectural history.



To all our wonderful and willing volunteers, our sponsors, stakeholders, major funders and individual donors I say thank you for caring enough about your community to be involved with Home & Family and to support the work being done.

On a penultimate note I want to acknowledge Sandra Talbot's outstanding service to Home and Family over a twenty-year period. It was June 2000 that Sandra started with us and I do hope you will all join in the celebrations that are planned for later in the year. She has strengthened our credibility in the sector, been a powerful motivator to her peers and worked wonders in the lives of so many in her care over the decades. We are so lucky to have her as an integral part of this organization.

And finally, a heartfelt tribute from me to all of our people. Thank you, thank you, thank you.

Val Carter, Sandra Talbot, Rudolph Diaz – Refocus, Jess Rodda , Claire Quinn, Carol Watson – Parenting, Heather McKain – Counselling, Guy Adams – Counselling, Mandi Batchelor – Parenting, Bronwyn Bentley – Parenting, Natalie Cassidy – Admin, Deb Marsh – Admin, Debbie May – Parenting, Emma McCallum – Parenting, Naomi McLean – Parenting, Heather McKain – Counselling, Cheyenne Morgan - Refocus Whanau Resilience, Poharama Nopera – Refocus, Luke Penrose – Refocus, Glenda Joan Robbins – Parenting, Zara Robson - ISR Kaimahi Tamariki, Stephenie Van Den Anker – Refocus, Kirstin Waters - Parenting Social Worker

Phillip Duval, Board President



Executive Director's Report

This year, the Home & Family team have continued to provide effective, evidence based and relevant services to tamariki and their whānau. An excellent reputation within the sector and community, both at a local and national level, means that demand for our services remains high, although we work rigorously to maintain realistic waitlists.

The Little Chapel wedding venue was officially launched in 2019, a very successful competition to win a wedding package was held in collaboration with The Breeze and that wedding took place in October. Booking numbers are increasing and we are receiving very positive feedback from happy couples following their weddings.



Above, photos from The Little Chapel

As you will be aware, we set up this social enterprise as a way to support our front line work. Due to the tenuous nature of revenue generation and the varying demands of funders, it would be easy to become focussed on throughput rather than sustainable outcomes. Home & Family has never subscribed to the notion of an intensive, 'one size fits all' approach to providing services and we remain committed to a way of working that is dynamic, responsive, efficient and at the client's pace.

We have welcomed whānau from across New Zealand into our parenting programmes again this year and have loved having visits from whānau who have previously stayed with us and who drop in to catch up when they are back in Christchurch. Attendance rates in our counselling service are at a 7-year high and the high level of referrals to the Refocus programme gives an indication of how valued it is within the community.



Above, photos from our 2019 staff training days at Rāpaki Marae

I have reported in previous years on our work within the family violence sector and we are proud to be part of Canterbury Whānau Safety Services (CWSS), a collaboration supporting Canterbury's ISR pilot, in which our role is to specifically support children who have been impacted by family violence. In May, it was a privilege to be part of a group who met with Prime Minister Jacinda Adern to discuss the pilot. A recent report on ISR identifies 'family violence is a persistent, complex and challenging problem that requires new approaches and more effective ways of working, if it is to be eliminated....'



Above, photos of our Dance! with Home & Family fundraising event in 2019

At the end of the three years of piloting, this evaluation has found that the ISR model is a robust and effective mechanism for coordinating and delivering credible short-term safety responses to families and whānau experiencing family violence.' (Evaluation of Integrated Safety Response pilot, Sept 2019).

As part of CWSS, Home & Family are also assisting in the design process for the Whānau Resilience initiative. This design process will run in 2020, after which the initiative will move into the delivery phase. Whānau Resilience focuses 'on the longer term impacts of exposure to violence and will support whānau to heal from the trauma of violence and to develop skills to become resilient to the patterns of behaviour that lead to violence'. (www.msd.govt.nz). We are encouraged by the intention to fund longer-term support to whānau so that they can live violence free and are looking forward to being part of the local design team.



Above L-to-R, staff at City2Surf, Val with Jacinda Ardern, staff at the Charity Cup football

Home & Family are able to contribute so significantly within our community because of the amazing people who make up our Board and workforce. I would like to acknowledge each of you - you are all awesome individuals who collectively become a driving force for positive change.

In order to deliver our services, we partner with funders and donors who share a similar vision. I would like to thank all of our funders and donors for enabling us to continue to work towards a safe and nurturing Aotearoa for all tamariki. Thank you, also, to all of our volunteers who step up to participate, fundraise and offer a helping hand, especially when it comes to events. Your enthusiasm and willingness to help out are truly appreciated.

Val Carter, Executive Director



Treasurer's Report

Consistent with prior years the full financial statements, including the auditor's report are published separately.

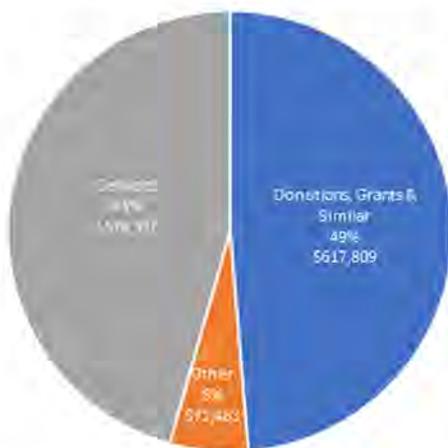
2019 was the first full year that we occupied Our House and received rental income from the Good Habit café lease. While these two factors had a positive impact on our cash flow, we fell short on our fundraising targets which put considerable strain on our finances during the middle part of the year.

As a consequence, the Board decided to sell the empty section at Barrington Street to put the Society back on a firm financial footing. We realised \$112,500 from the sale of the section which was a satisfactory outcome from the Board's perspective. We continue to hold and use the remaining flat at Barrington St which has a value in the region of \$340,000.

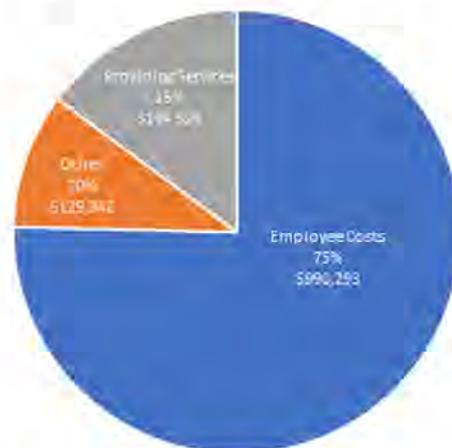
The Society is reporting a deficit for the year of \$45,366 which was in line with our budget. Total revenue amounted to \$1,268,598 while total expenses, including depreciation of \$82,782, amounted to \$1,313,964.

Below are two pie charts which show a graphical summary of the revenue and expenses for the year, with donations, grants and similar revenue of \$617,809 accounting for 49% of total revenue and revenue from services of \$578,326 accounting for 45%.

Revenue \$1,268,598



Expenses \$1,313,964



By far our largest costs are employee related costs of \$990,293 which account for 75% of total expenditure, while costs of providing services of \$194,329 accounted for 15%.

We finished the year with cash on hand of \$210,020 and no bank borrowings. The Society has an undrawn loan facility of \$200,000 available to meet cash flow demands.

Looking forward, we are budgeting, at an operational level and excluding depreciation to break even for 2020.

The primary aim of the Society is to provide essential services to the community at a level of fees which all clients can afford. This in turn creates the challenge to find funding to meet any shortfall. We are heavily dependent on donations and grants from private individuals, estates and business organisations to keep our organisation going and I would like to take this opportunity to thank all of those people who have been so generous with their support, whether it be in the form of their donated time, the provision of free or discounted goods and services or financial contributions towards the organisation.

Home & Family cannot continue to provide the essential services needed by the community without your support and I hope that we can count on your ongoing support in to the future.

Richard Perrett, Treasurer

Welcoming new staff

Kirstin Waters, Social Worker

Kirstin is a registered social worker and comes with a wealth of experience including working with complex mental health and alcohol and drug issues and supporting people experiencing homelessness.



Poharama Nopera, Kaimahi Whānau

Poharama's previous roles include Cultural Manager and developing Māori Tikanga Programmes on behalf of NZ Corrections. He was also a Reintegration Worker for inmates at Christchurch Prisons and Cultural Advisor for the Rangatahi Youth Court based at the Ngā Hau E Whā National Marae.



Cheyenne Tua, Kaimahi Whānau

Cheyenne has worked both within the disability sector and working alongside tamariki and whānau and brings a passion for empowering others to create positive outcomes for themselves and their whānau. She has a strong sense of bi-cultural practice, an in depth understanding of Te Ao Maori.



Luke Penrose - Kaimahi Rangatahi

Luke has a background in support work for adolescents focusing on both mental health and intellectual disabilities. He enjoys adding his values of good communication and acknowledges the importance of being accepted, understood and heard.



Zara Robson – Kaimahi Tamariki

Zara has always had a deep desire to help individuals who require a greater need of support and guidance. Studying both counselling and childcare many years ago, it has been a long term dream of Zara's to assist our vulnerable tamariki.



Jess Rodda - Fundraising Manager

Jess has an background working with non-profit and arts organisations both here in New Zealand and abroad.



Thank you to our many supporters who work alongside us to support our community

Thanks to the following funding bodies, trusts and foundations

Arthur Frederick William and Jessie May Jones Foundation
Community Trust of Mid & South Canterbury
Dublin Street Trust
Estate of George Sevicke Jones
Lottery Community
Maurice Carter Charitable Trust
Ministry of Social Development
NZ Charitable Foundation
Oranga Tamariki
PAC Distribution Group - The Methodist Church of New Zealand
Perpetual Guardian Von Burns Charitable Trust
Pub Charity Ltd
Rātā Foundation
Strengthening Communities Fund: Christchurch City Council
The Beacham Foundation
The Christchurch Casinos Charitable Trust
The Elizabeth Ball Charitable Trust
The Estate of Sybil Ada Hensley
The Keith Laugesen Charitable Trust
The Kidson Family Trust
The Kirby Trust
The Lion Foundation
The Philip Brown Fund
The Southern Trust
The Stout Trust administered by Perpetual Guardian
Youthtown Youth Services



Special thanks to those who donated money or their time to help raise funds for Home & Family

Mary Crooks	Taylor Shaw	Daniel Collins
Anthea Livingstone	EV City	Cassidy Sykes
C and RJ Consedine	Sports Canterbury	Liv Giles
Jennifer Delaney	Mortgage Link	Luba Roth
Conyers Lodge	Ira Mitchell-Kirk	Martin Lorenz
Mackay Bailey	Apollo Projects Ltd	The Quinn Family
Heather McKain	Richard Perrett	Andrew Inglis
Livingstone Advisers	Abley	Aline Futamata Lorenzon
Daniel Maxwell	Luke Penrose	Miriam Fisher
Louise France	Nova Energy	Jennine Bailey
Renata Hopkins	Katie Brolan	Sophia Bidwell
Brian Magellan	Sophie Harris	Alex Brownbrooke
Lindsay Strehdee	Warwick Shillito	Tom Brownbrooke
Gerard Daughdry	Rahul Dorugade	Naomi Ferguson
Harcourts Holmwood	Monique Nixon	James Kerr-Shaw
Cath Read	Matt Robinson	Nettles Lamont
Chris Lewis	Harriet Body	Natalie Cassidy
Karen Hunt	Emma Body	Elegant Kiwi Homes
Raewyn Perry	Jamie Thomson	Seedlings Early Learning Centre
Brian Hill	Hayley Kubiak	PKF Goldsmith Fox Limited
Krama & Co	Laura Hall	Property Brokers Rangiora
Jennifer Delaney	Ashlee Bennet	Madam Butterfly's Vintage Style Boutique
Margaret Hawke	Jeanette Ward	Fulton Ross Team Architects
Chris McCann	Zach Woolley	Events 4 Good Limited
Dave Boot	Dave Jeffrey	Sarah Greig Illustration