

Annual Report 2014/15



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The Home and Family Society Christchurch Incorporated

Registered address: 4/316 Hereford Street
Christchurch 8011

Telephone: 03 944 0635

Website: www.homeandfamily.net.nz

Executive Committee: Phillip Duval (President)
Jennifer Delaney (Vice President)
David White (Secretary/Treasurer)
Bruce Baillie (Minutes Secretary)
John Goodrich
Lindsay Strathdee
Mary Caldwell
Raewyn Perry
Jody Hohaia
Mike Todd
Cheryl Tovizi

Vision

All children live in homes with whanau/family who cherish them, keep them safe and nurture their potential

Mission

Creating environments for positive change

Values

Welcome - we want you to feel welcome and at home with us

Child centred - the wellbeing of children is at the heart of what we do

Responsiveness - we strive to provide the kind of service you need

Respect - we will work alongside you as you make changes in your life.



President's Report

The past year has flashed by with what has seemed like supersonic speed. It has been a frenetically busy time evidenced by multiple achievements, new initiatives and significant strides forward for our organisation.

It is always with unmitigated delight that I reflect on the fine work being done by all of those within Home and Family; work that is essential to the well-being of those we serve and work that is recognised as valuable and worthwhile by those who fund us, be that through sponsorship, direct donation or by other means.



I believe the inherent strength of Board and Management expertise has paid dividends by placing us in an enviable reputational position; a position that is nothing short of an excellent springboard to future success as a responsible, respected, highly valued provider of the services we so capably deliver.

Executive Director Val Carter has surpassed all expectations by capturing the hearts, the confidence and the full support of everyone she works with; she has effortlessly contributed significantly to building the public profile of Home and Family, cemented the important relationships we have treasured so much with MSD and others and forged potentially useful links with our namesake in Auckland. Her achievements are, of course, many more and varied than these and we can all be sure that her easy, friendly but exactingly professional style of leadership has made a profound impact on the day to day operations of Home and Family. There is a level of confidence prevailing at the moment that has buoyed us all and I am delighted to laud her qualities on this occasion in this report. Val has certainly also been a strong advocate for change in organisational structure and has been instrumental in challenging the Exec Committee to look more closely at itself.

The effectiveness of any 'chief executive' is underpinned by those who make up the rest of the team and it gives me great pleasure to acknowledge the sterling work of Sandra Talbot and her brilliant squad of miracle workers! Year after year our people at 'The House' in Barrington do such outstanding things for our clients and their dedication and commitment to excellence is more than admirable. Sadly, one of our wonderful social workers in the Parenting Programme at the house, Grant O'Brien, left to embrace other opportunities. We have welcomed Adele Sherry to the team. Adele has already made a significant contribution to the parenting programme, having joined us from a social work role within the adoptions team at CYF.

Equally impressive are our counsellors, led so ably by Cheryl O'Neill, offering protective, caring and professional advice for the many clients, both children and adults, who come to us for help in their lives. We are excited to have welcomed Sally Talbot to our counselling team. This year we said a regretful goodbye to an exceptional Earthquake Support Coordinator, Michael Wise.

Our Fundraising Coordinator, Derek Dean, left us earlier this year after 6 successful years and we were fortunate enough to attract Sophie Deegan to a newly established full time position of Fundraising Manager. Sophie has worked tirelessly in the short time she has had with us thus far to push our fundraising efforts to great heights and has so many innovative projects and events in the pipeline. It promises to be an exciting and, let's hope, profitable year ahead. We all look forward to Sophie's presentation as our guest speaker this evening.

In April of last year, most of you will recall, we signed a sale and purchase agreement for the CSN Convent on St Asaph St. We have since renamed this 'Our House'.

At the time of the last AGM I had considerable confidence that we would progress to Settlement of the property within a matter of months but, alas, as it turned out this was not to be. We encountered a number of significant setbacks along the road to achieving the necessary subdivision consent, required to split the main land parcel into two, with the CSN retaining one of the Lots. Matters have taken many months, seemingly countless meetings and ongoing negotiations with CSN and the Canterbury Earthquake Recovery Authority. I am pleased to advise we are truly close to achieving the consent.

It would be fair to state that hundreds of hours have gone into this project thus far but for those of us closely involved this has been somewhat of a labour of love; challenging on so many levels - but the prospect of futureproofing Home and Family remains an enduring drive.

We have shared the Our House journey over the past year with consummate professionals. Experts in their respective fields of endeavour; people and organisations passionate about us and the work we are doing. It has been inspirational to witness.

We could not have negotiated the multifarious proprietorial minefields were it not for the likes of Mike Todd of Opus International, Georgia Whittle and her team at BECA International, William Fulton of Fulton Ross Architects, Jenny May, Heritage Consultant, and others.

We would certainly not be \$1,232,000.00 (see figures at end of report) along the way to raising our projected \$2.9m for this important preservation project were it not for the

"Other people, family and friends have noticed differences, I seem lighter, brighter and smile easily"
Counselling Client



incredible, untiring efforts of Sarah Barrer and Naomi van den Broek of Barrer and Co and the members of the Capital Fundraising Committee. Sarah's unwavering confidence and strength of conviction that success will be forthcoming, along with the much needed dollars, has been very reassuring.

The expressions of interest in Our House by those in the wider community has demonstrated a powerful desire within the city to preserve what is one of the region's few remaining Category 1, Heritage Listed buildings in largely original condition. From government ministers to the Christchurch Mayor to captains of industry, philanthropists, entrepreneurs and a lovely television celebrity named Chrystal Chenery – so many people have been touched by the beauty of Our House, moved by its special, poignant history, the work we are doing in our community and the beautiful synergies between CSN and Home and Family. Their support is so very much appreciated.

Alongside all that has been happening with Our House has stood the calm, tranquil, angelic presence of Mother Kaleni and the unflappability of the affable CSN Board member Bryden Black, both of whom have worked with and for us over the year to smooth out a number of issues blocking our path. I am eternally grateful for all they have done.

The Our House restoration will take another twelve months at least and I hope you will all watch the progress with as much excitement as you can muster, and of course, join us in the eventual celebrations once the work on the house has been completed.

At the commencement of this report I acknowledged the work of everyone involved in making this wonderful charity as wonderful as it surely is. As I now draw my comments to a close for yet another year I hope I am able to hold your attention for a few moments longer as I pay tribute to nine dedicated souls who make up the Executive Committee or, as we now know it, the Board, of Home and Family Christchurch. We have some very long-serving members along with several relatively recent 'recruits' and as a group the expertise and experience around the boardroom table makes for a more than viable decision-making body. Combine these qualities with a collective fervour and passion for the cause and you have a recipe for success. Thank you for your good governance and sound counsel. It has been a privilege working with you.



Finally, I hope you will indulge me as I include this paragraph from my report of 2014: "It will always be 'business as usual' for Home and Family but we must remember that, in ever-changing times, it is imperative to walk with the community in which we live, respond to new and urgent social needs and explore ways to be a better charitable entity by maintaining our high ethical and moral standards, enhancing our skills, strengthening our abilities to serve and believing in what we do." Thank you

Phillip Duval JP LLB MRSNZ MInstD
President

"It has been an amazing journey of self-discovery"
Counselling Client



OUR HOUSE:

Total income raised:	\$1.23 m
Landmark Fund CCC	\$950,000.00
CEHBRF	\$200,000.00
CERT	\$15,000.00
Dublin St Trust	\$45,000.00(Busk-a-thon)
Lotteries	\$13,250.00(DEE, PL)
Tindall Foundation	\$8995.00 (Website)

Executive Director's Report

Home & Family's strength is that we are able to be very responsive. We help families effect changes that have a long lasting impact in the lives of their children. Understanding how vital early years experiences are to subsequent behaviour and development, it is easy to see why we feel so passionate about the work that we do.



Our residential parenting programme provides 24 hour supervised accommodation for parents and their children. The service focuses on situations where out of home placements for the children are being considered. Over the financial year, our programme has supported 62 clients through parenting assessments, parenting and life skill development and counselling. We provided 3313 bednights and worked with 29 adults and 33 children.

The positive effects created by working with the whole family unit to empower healthy, resilient and safe families have benefits for the entire community. We are driven by the opportunity for inter-generational impact, enabling change that has potential to span the lifeline of the entire family.

This year, we have also teamed up with SPACE NZ Trust to provide community based parenting programmes. The success of these programmes is due to the flexible delivery and sensitivity to varied community needs. They also provide Christchurch parents with a unique opportunity to form a supportive community hub, where they can share their journey of parenting.

Our counselling service continues to thrive. Over the last financial year, our counsellors have supported 270 clients and provided 1657 counselling sessions. We have welcomed new counsellors and now have a team of 9 supporting children, youth, adults, couples and families through a range of modalities.

This year, counselling clients have provided feedback that reinforces the benefit of the services we provide.

'It has been an amazing journey of self-discovery'

'I have learned some fantastic things that I can continue to use and develop throughout my life's journey'

'My husband and I now have a far more secure and loving relationship'

'Our son has been learning to articulate his feelings and emotions better'

'Other people, family and friends have noticed differences, I seem lighter, brighter and smile easily'

'Relating to others and understanding feelings have been a big part of my daughter's change'

The opportunity to acquire and restore a building so that we have a new, permanent home and counselling space will enable us to further strengthen this essential community support. Our House is truly a hidden gem that has had a proud tradition of helping Cantabrians, as has Home & Family. We can't wait to be able to continue our work in such a historic landmark.

Val Carter
Executive Director



"I have learned some fantastic things that I can continue to use and develop throughout my life's journey"

Parenting
Programme Client



‘Our House’ Capital Fundraising Campaign Update from Barrer & Co



Barrer & Co developed a comprehensive strategy for the ‘Our House’ campaign that includes four main streams of funding. The focus of the strategy is from largest to smallest contributions. The strategy initially focuses on major funders then working its way through to the community aspect of the activity.

A Capital Fundraising Committee was set up for the project comprising Home & Family and Barrer & Co staff as well as Erin Jackson (Consultant).

A Case for Support document is designed to fully outline the project and to answer any questions a potential donor or funder may have. The importance of this document to the campaign cannot be underestimated. A copy of this document is available on the Home & Family website.

Funders

Two sectors have been identified for this project: Heritage and Social Services. Barrer & Co have developed all supporting document for applications, managed relationships with funders, uncovered new funds, and opened doors for operational funding relationships where funders do not fund capital projects.

To date the following funds have been secured for the project:

Funder	Amount Received
CCC Landmark Heritage Fund	\$950,000
Dublin Street Trust	\$45,000
Christchurch Earthquake Recovery Trust	\$15,000
Canterbury Earthquake Heritage Building Fund	\$200,000
Tindall Foundation	\$8,995
TOTAL FUNDS SECURED TO DATE	\$1,210,000

The strategic method in applying for funding is to:

- Apply for the largest funding first
- From that others will follow – ripple effect
- Some funders will only have one opportunity to apply
- Timing crucial to avoid “token ask”

A list of corporate prospects has been developed and are being communicated with currently. Developing corporate supporters who will then donate to the project takes time, and must be managed delicately and judiciously. We have already had some meetings with local companies who have expressed interest in the project.

Considered offerings have been developed for Corporate Sponsors. These have been developed into advertisements for The Press. The Press regularly run free of charge ‘filler ads’ for charitable groups. The advertisements have been submitted to The Press and may be run any time from July 2015.



St. Asaph Street Star Supporters Fence

The fence along the St. Asaph Street will become Christchurch's answer to Hollywood Boulevard's Walk of Fame. A custom made fence will have embedded in it bespoke metal crafted stars depicting the names of our Star Supporters, those whose contribution has been instrumental in the success of this project. This highly visible recognition would be for life. Desired donation: \$50,000

Paving the Way to Positive Change

At the 'Our House' public café there will be a terraced area in the garden on which a total of 25 customised plaques will feature the names or logos of those who have helped Home & Family to achieve their goal of restoring 'Our House'. This very noticeable acknowledgment in a desirable setting would be for life. Desired donation: \$10,000

Community Events

Busk-a-Thon is a community fundraising event that will occur over 24 hours on October 17-18. We have been lucky to secure funding for the event from the Dublin Street Trust. Our committee of volunteers meets fortnightly to plan and execute this event.

- To date the following activities have occurred for Busk-a-Thon:
Over 25 venues have been approached to support Busk-a-Thon, 8 have confirmed with another 15+ pending
- Performers across the community have been approached to participate with people registering at the website
- We have secured in-kind sponsorship for media, printing, design, and technical support
The University of Canterbury has indicated they will provide an intern for the project
We have a Facebook page and a website set up for the event

Sarah Barrer



Treasurer's Report



The growth in demand for the services provided by the Society is reflected again in the financial reports. One of the aims of the Society is to provide the services at a level of fees that the clients can afford. This in turn presents the challenge to find funding to meet the difference and the Society is extremely grateful to the many supporters who enable this aim to be met.

In line with the tradition of previous years the full financial statements, including the auditor's report, are published separately. Included within these annual reports is a single page summary as well as two pie charts giving an overview of the financial results for the year.

Income for the year totalled \$862,131 compared with \$742,952 in the 2014 year. Income from grants and donations along with increased receipts from counselling were the two significant contributors to the overall increase in the income.

The expenses, including depreciation, increased from \$804,387 in 2014 to \$902,235 in the current year. The salaries and wages paid to staff increased by almost \$100,000 which is the result of the increase in staffing levels in both services. The \$35,000 increase in the administration costs arose from the development and implementation of a case management computer system for which specific funding was obtained.

The Society was able to continue this year without the need for debt funding. However, the delay in completing the purchase of the Anglican Convent has required some cash outlay. While funding has been secured for a large portion of the project it cannot be accessed until the ownership has passed to the Society so in the meantime some loan monies have been required.

Increasing awareness of the work of the Society is a priority so that a wider range of funding can be accessed. I would hope that many are aware of the new initiatives that are being undertaken to raise the profile of the Society.

The two charts give a graphical summary of the Society's income and expenditure with grants and donation generating 69% of our income, both the supported accommodation contributing and counselling contribute 15% while all other forms of income add the final 1%.

On the expenditure side staff wages and salaries are 71% of the expenses, administration on account of the computer project increased to 12% while the costs of operating the house are 6%. The next most significant costs are staffing costs including supervision and training which represent 4% with both the office running costs and office rent representing 2%. All other cost categories represent only 1% each of our total costs.

The society had an operating loss of \$40,104 for the year compared to \$61,435 last year. A revaluation of the flats was undertaken in 2014 which resulted in an overall increase in the equity of the Society. A revised valuation of the flats has not been undertaken in 2015.

David White



The property where our Residential Parenting Programme is run.

"You're in safe hands, in a safe place full of people that truly, truly, and deeply care"

Parenting
Programme Client

Financial Summary

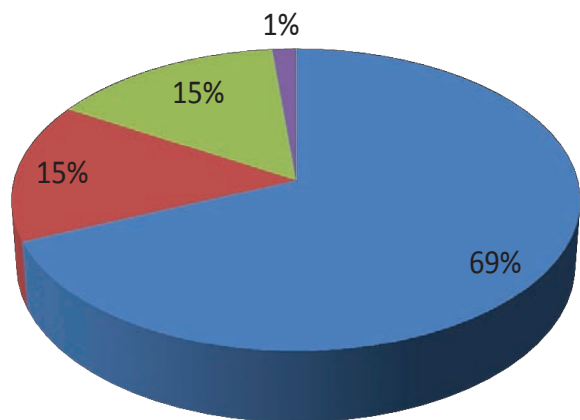
The financial summary presented here gives an overview of the Society's financial results for the year. It has been prepared from the financial statements. The full financial statements and audit report have been printed separately.

During the year ended 31 March	This year	Last year
Income was received from:		
Grants and Donations	591,438	564,217
House accommodation	128,347	108,525
Counselling and supervision	129,126	44,259
Interest and other income	13,220	25,951
Total Income	862,131	742,952
And money was spent on:		
Staff salaries and wages	642,721	542,973
House costs	58,273	96,125
Office Rent	22,484	22,286
Administration costs	103,813	68,907
Staffing costs	40,579	36,284
Office running costs	14,854	15,991
Resources and course costs	7,161	8,017
Accountancy & audit fees	4,900	4,900
Total cash expenses	894,785	795,483
	———	———
Net surplus/(deficit) before depreciation	(32,654)	(52,531)
Depreciation of assets	7,450	8,904
Net Surplus/(Deficit) for the year	\$(40,104)	\$(61,435)
At 31 March 2015 we had		
Money in the bank or on hand	26,605	198,436
Money owed to us	31,923	27,769
Convent Project	124,216	0
Fixed assets	663,588	668,455
Total Assets	846,332	894,660
Less		
Money owing on accounts	31,695	52,292
Expense accruals	26,613	29,196
Unexpended grants	118,662	103,706
Total Liabilities	176,970	185,194
	———	———
Giving equity at 31 March 2015 of:	\$669,362	\$709,466

Financial Summary

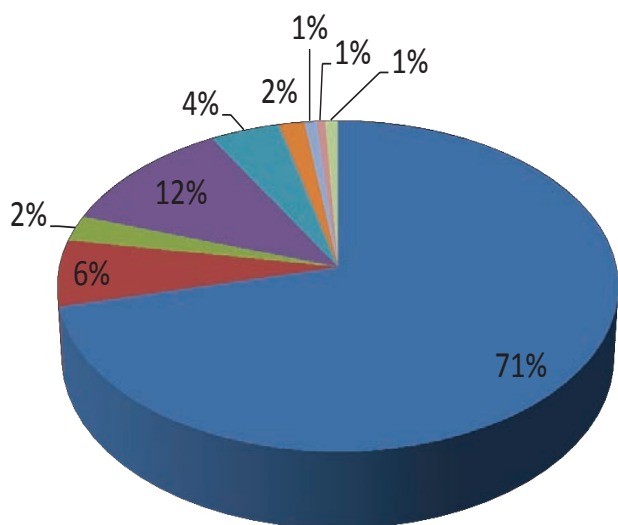


Income



- Grants and Donations
- House accommodation
- Counselling and supervision
- Interest and other income

Expenses



- Staff salaries and wages
- House costs
- Office Rent
- Administration costs
- Staffing costs
- Office running costs
- Resources and course costs
- Accountancy & audit fees
- Depreciation of assets

“We did it, we did it together as a family unit, with the assistance of Home & Family. If it wasn’t for them we wouldn’t have what we’ve got now”

Parenting Programme Client

Residential Parenting Programme

The past year has seen some changes and some very exciting new adventures! The house team continues to be busy with a variety of families accessing the residential programmes and/or emergency accommodation. The majority of the families we work with are hoping to 'break the cycle' and become the best parents they can be for their children. It is heart-warming to see these parents grow in confidence as they work their way through the parenting assessment and develop skills and strategies so that their children can thrive. The housing shortage in Christchurch has meant that many families are not able to move on after completing parenting assessments and we are seeing many stay with us until they are able to secure safe and appropriate housing.



This year the parenting team said goodbye to social worker Grant O'Brien, however, he remains a "silent partner" on our team as our very own personal gardener. We would like to thank Grant for all of his hard work over the last year, both as a social worker, and now most importantly as our gardener. Adele Sherry is the newest member of our social work team and is already proving to be a great asset! One of our new and exciting ventures kicked off this year. Yes, I am talking about SPACE! This is a community based group programme for new parents and their babies. Programmes run in New Brighton and Phillipstown. A big thanks to Mandi and Sarah on doing such an awesome job.

Here at Barrington Street, we are surprised daily by the generosity of the community and other agencies in their support of our families and the work we do here. One of the relationships that has developed into a collaborative partnership is with Project Esther at South West Baptist church. We actively encourage our families to join their weekly Music and Movement Sessions and at the same time the wonderful ladies of Project Esther supports our women by donating household goods to furnish their flats once they have successfully moved on from Home and Family. Some of these items include – wide screen TV, chest of drawers, couches and 9/10 boxes of food and treats during X-mass last year to be shared amongst all our families. A big thank you to all the Project Esther ladies for your compassion and giving spirit.



Another awesome donation we received this year, which was especially a hit with our children, were the beautiful dolls houses and castles that were gifted to us by the young men and women at Kingsea School, Te Puna Wai O Tuhinapo. The staff, children and mothers were lucky enough to meet some of these young people when they came to our home to deliver the toys in person. The big smiles on all their faces shows how great they felt seeing the little children playing and enjoying the fruits of their labour. Thank you guys – you have made our little kids very happy, you should be proud of yourself.

Adele & Sandra

Adele Sherry, Social Worker

My name is Adele Sherry and I am the newest staff member of Home & Family's Residential Parenting Programme. I joined this wonderful organisation on 31 May and have enjoyed every moment so far.

I gained my degree in Social Worker at the University of Stellenbosch, South Africa (yes I'm South African but don't hold that against me) in 1997. I have worked as a professional social worker for over 16 years both in New Zealand and in the UK.



I have a great passion for children and families in need and I consider it an honour to be part of the team at Home and Family and the admirable work they do.

I am passionate about supporting and educating parents to attach and nurture their vulnerable infants/children. It is so satisfying to see the parents discover their true potential and resolve some of their issues in order to become the best parent they can be.

I have an unyielding passion and belief that positive change is possible no matter how small or incremental the changes may be and I experience this in my work every day at Home and Family.

I share Home and Family's vision that all children will live in homes with whanau/family who cherish them, keep them safe and nurture their potential and hope to remain part of this amazing team for a long time to come.

Adele

"With the help of Home & Family we were able to prove that we were a good family"

Parenting Programme Client

Counselling Service

By the time we have our AGM we will be two thirds through Winter which means Spring is on the way!! Having said that, I don't want to wish this season away because every season has beauty and also a purpose in the continual cycle of life. When someone comes for counselling following a crisis or because they are experiencing difficulty in relationships, they may initially want to make the pain stop and somehow feel better. However, through the warm therapeutic relationship they are able to slow down and learn to understand themselves, and that this emotional pain has something to teach them about their lives. Over time new choices become apparent, and the strength and courage to try them, and new ways of relating that bring connection and satisfaction. Eventually Winter will give way to Spring, but we can't skip straight to Summer!

Reflecting on the past year brings to mind the clients we have worked with and the deep satisfaction of seeing transformed lives. We can celebrate this with our clients and with each other as a team. Working together with me to bring positive change is Sophie, Guy, Carolyn, Gareon, Jocelyn, Sally, David and our student counsellor, Gill. I thank each one of you for your passion, compassion, skill and dedication in making a difference in our community.

This past year we've had to get our heads around a new case management system, at times feeling like it managed us rather than the other way round! However, 12 months on and, while there are minor adjustments from time to time, we are much more proficient. The need for accurate reporting of outcomes and clear data for auditing has caused us as a team to rethink how we formulate goals with our clients. It has been disheartening to see closures of some local and national social service agencies and it only highlights the ongoing need to be able to demonstrate the great work we do. We are now able to show this success more clearly.

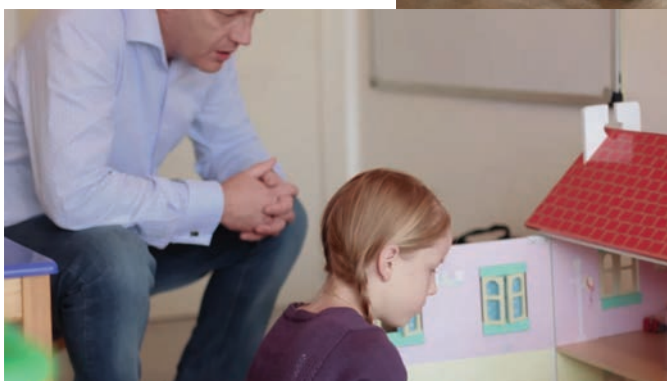
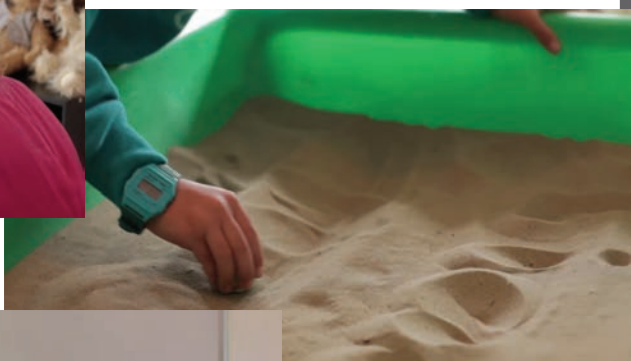
Child Centred Play Therapy training, through Child Play Works has continued in Christchurch hosted by Home and Family and Guy and Carolyn continue to progress in this area. We were grateful to receive funding earlier this year from Mainland Foundation to upgrade some play therapy room equipment.

We are a busy team with a waitlist for our counselling services that has steadily grown since early this year. We will continue to relate to our clients (adults, youth, children, couples and families) in ways that may enable them to step from Winter into Spring.

Cheryl

Sally Talbot, Counsellor

Sally joined Home and Family a year ago. Sally is a qualified therapist, and has extensive experience in couple and family counselling, using Gottman Method Couples Therapy.



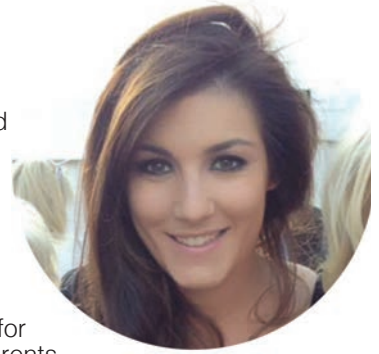
"Home & Family help children to smile again"

Counselling Client

Fundraising & Marketing

Sophie Deegan, Fundraising Manager

My name is Sophie Deegan and I am the Fundraising Manager at Home & Family. I recently moved to New Zealand from Ireland where I was working for To Russia With Love, a charity that works with orphaned and abandoned children in the Russian Federation.



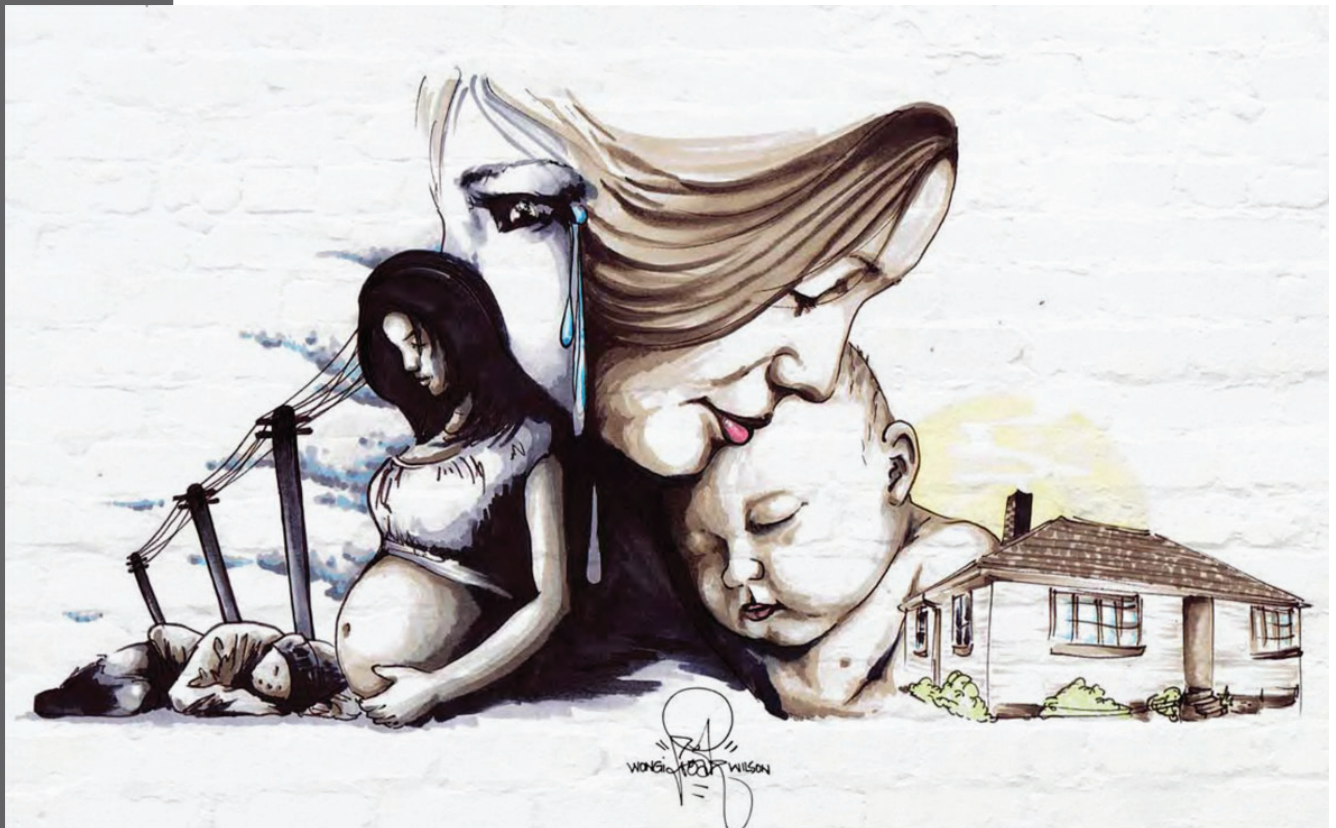
To Russia With Love carry out amazing work and make a huge difference in the lives of the children that they support. It has always deeply affected me to see children live without parents and families. Therefore it is a delight to work for Home & Family where we strive to keep children with their parents.

The early intervention programmes Home & Family provide to support families can prevent a child from being brought up in care. I have seen the long-term effects that this can have on a child and it is refreshing to be a part of the prevention rather than the cure.

I have very much enjoyed working with Home & Family and meeting their fantastic partners over the past few months - trust and grant funders, corporate sponsors, and other generous individuals. Collaborating with our supporters is always a joy. The kindness and generosity of the people of New Zealand constantly strikes me and it makes my job a great deal more enjoyable.

I have over 10 years experience working within the charitable sector, in frontline and management positions. Charity work has been part of my upbringing and I have been truly lucky to find a role in Christchurch that I am so enthusiastic about. I am relishing the chance to make a difference to those who need the support of the services that Home & Family provide in the community.

Sophie



Rennae by Wongi Wilson

Thank you to the many Trusts and Foundations who work alongside us to support our community, including

Ministry of Social Development
The Strathlachlan Fund
Catholic Women's League
Casino Trust
CCC Strengthening Communities Fund
Christian Healing Trust
Coates
Community Organisations Grants Scheme
Dave Kennedy
Derek Watson
Greg Haslett
Inner Wheel Otautahi Canterbury
John Illot Charitable Trust
Jones Foundation
Lion Foundation
Mainland Foundation
Maurice Carter Charitable Trust
Methodist Church of New Zealand
Opus
Need Help Now Fund
Peirce's Bakery
Pub Charity
Sevicke Jones Trust
Springhill Trust and Frimley Foundation
Strathdee and Associates
St. Albans Uniting Parish
St. Andrew's College
The Canterbury Community Trust
The Elizabeth Ball Charitable Trust
The Philip Brown Fund
The Southern Trust
Townend Trust
Rangi Ruru Girl's School
The Twigger Women's Refuge Endowment Fund
Westpac Canterbury Care Fund
The Keith Laugesen Trust
Air Rescue Services Ltd.
Christchurch Earthquake Recovery Trust
Dublin Street Trust
Timothy Blair Trust
Tindall Foundation
Elizabeth Ball Charitable Trust
William Toomey Charitable Trust
New Zealand Red Cross

He aha te mea nui o te ao?
He tangata! He tangata! He tangata!

What is the most important thing in the world? It is
people! It is people! It is people!



Thank you
to the many
Trusts and
Foundations
who work
alongside us.



Home & Family
Society Christchurch Inc. Est. 1898

Te Whare Manaaki Tangata

www.homeandfamily.net.nz