

# Annual Report

2008-2009



**Te Whare Manaaki Tangata**

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*Celebrating a Century of  
Service to The Community*



### *Our Mission*

*“Healthy, resilient and safe children,  
adults, families and communities”.*

### *Our Vision*

*“Providing strengths-based social services  
which inspire and support people to make a positive  
difference in their lives, their families and communities.”*

### *Our Values*

*Respect*

*Hope*

*Compassion*

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## Background

One hundred years ago, a group of 'concerned citizens' met to discuss the hardships faced by women, married and unmarried, and their children who were ill treated or deserted by husbands and fathers, being left in poverty with no means of support.

The aims were to provide practical advice and help for the needs of women and children; to use any remedies available in the law to help these situations, and to campaign for legal reforms to address gaps.

The Society for the Protection of Women and Children was established, and merged with the Society for the Prevention of Cruelty to Animals in 1898. This arrangement continued for 28 years.

The Society could act as trustees and guardians of illegitimate children, and had the authority to collect and disburse maintenance money.

Through its activity in legal reforms the age of consent was raised from 14 to 16 years; Children's Courts were established; incest was included in the Crimes Act.

Concerns for women and children in severe difficulties continued to be the main focus of the Society throughout the following decades.

As the broader arena of New Zealand society changed, the work of the Society changed also, until in 1955 the name changed to The NZ Society for the Protection of Home and Family Inc. This reflected the focus of the work on families to include women, men and children.

The Society continued to campaign in the following areas for further improvements to benefit women - improved State maternity services; provision of sustenance payments for unemployed women; the admission of women into the police force.

There was a further name change in the 2003 to The Home and Family Society Christchurch Incorporated.

Now, at the end of our first century the focus for Home and Family is on the provision of counselling and supported emergency accommodation. Our organisation has grown and developed from the grassroots, and has become professionalised, while maintaining a community base and valuing our volunteers.

Despite the support of the welfare system in NZ in 2008, and the legal changes that have taken place in the last hundred years, there are still inequities in society, and people who need the support of our services. We continue to work with families, individuals, women, men and children.



Home & Family relies on donations through Trusts and Foundations, Companies and Individuals for approximately 80% of the income needed to provide our services.

Your donation will help to ensure we can continue to provide support to our community.



I would like to support Home & Family's work in the community

- My tax deductible donation of \$ \_\_\_\_\_ is enclosed
- Or to donate online — [www.homeandfamily.net.nz](http://www.homeandfamily.net.nz)
- Or please send me more information about Home & Family

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Home & Family PO Box 287, Christchurch t: 379 5645**  
**Attn: Lynne Trowbridge, Fundraising Manager**



## *Staff 2008-2009*

*Patron:* Robert Consedine

*Manager:* Robin Furley

*Funding Manager:* Lynne Trowbridge

*Counsellors:*

Cheryl O'Neill, Maria Lui, Kevin Moran

*Counselling students/volunteers:*

Nicola Mayall, Isabella Miller Bell, Vicky Peterson, Michelle Locke, Rolien Busch, Helen Foley

*Administration:* Lindall Hansen

*Accounts:* Bill Delaney/ Lindall Hansen

*Housekeeping:* Lindall Hansen

*House Team:*

Sandra Talbot (Social Worker), Bronwyn Bentley, Debbie May, Carol Watson, Sarah Starr, Gaylene Tuwhangai

*Executive Committee:*

Phillip du Val (President)

Jennifer Delaney (Vice-President)

David White (Treasurer)

Bruce Baillie (Secretary)

*Committee*

Mary Caldwell, Chris Cox, Raewyn Perry, Lindsay Strathdee

*Auditor:*

Mr P.G. Crowhen

## *President's Report — Phillip du Val*

In times of heightened global economic stress and uncertainty on the scale that has been evident in the world these past twelve or more months, there are few people or organisations, wherever they may be, enjoying immunity from the prevailing circumstances. In our own wonderful country there are hundreds of companies downscaling production, laying off workers and, in some cases, closing their doors after many decades of trading.



Charities are far from secure in such straitened times and there is an ever-increasing urgency of discussion at monthly Board and Committee meetings, of radical options to avert funding crises and ensure future sustainability. I know of one very large Not For Profit that has fundamentally restructured its entire nationwide fundraising division in an effort to stave off potentially far reaching negative fiscal consequences.

Home & Family, although a very small entity, has valiantly striven in each of its 100 years of operation, with the much valued help of dedicated staff, committed volunteers and generous supporters, to deliver caring, professional, much needed services to those in need in our community.

Over the past year and certainly at the present time, Home and Family has and does face a daily, weekly, monthly and yearly struggle, without the benefit of a high level of government funding, large bequests, a high public profile or any significant benefactors. What it does have, however, is a strong, focussed, on-going commitment from its exceptional team of management and staff.

It has been my pleasure over the past eighteen months, and more so since my becoming President of the Society recently, to work with our talented Manager, Robin Furley, and to witness her enthusiasm, excitement and the professional sense of direction that she has for this organisation. Without equivocation, I can assure you all that our management is in good hands in this regard.

Robin has inspired a high level of confidence in her abilities and enjoys the full support of the Committee. With noticeable determination, commendable fairness and a steady hand she has successfully negotiated a number of staff related issues and has, at our monthly meetings, kept the Committee fully apprised of matters of importance with regard to day to day operations and has never failed to 'step up to the plate.'

As alluded to before, Home and Family's long term success pivots on every team member being a willing participant in the health and well being of the Society. I believe we have an excellent team of staff members and, as a Committee, we certainly feel honoured to have such a group working for the good of our Agency and the community in general.

## *A Letter from Our Files*

*To Whom It May Concern*

*I would like to express my grateful thanks and recommendation for Home and Family's help and counselling they gave to my granddaughter for six months last year.*

*I am caregiver for my granddaughters and on arriving in Christchurch last year, problems arose.*

*Families arrive at this office because of stress and trauma in their daily lives and to be welcomed with a cheery smile and a cuppa while my granddaughter was taken for counselling gave me welcome time-out.*

*In the beginning they also counselled her twin sister but after a few sessions it was not necessary for her. She was reassured the door was always open for her if need be.*

*The counsellor always calmed my granddaughter down and enabled her to open up. She was not on medication back then and could be difficult, but always enjoyed her talks and was the better for it.*

*I appreciated being invited in at the end of some sessions to get one or two things straight when the truth might not have been told.*

*So once again I would like to endorse Home and Family for their professional counselling and care and being there in our time of need.*

**(Name Withheld)**

## *Grandparents as Parents*

As much as grandparents adore their grandchildren, chances are if you're raising your grandchild it's because of circumstances rather than choice. There may have been trauma in the family, their parents may have abused or neglected the child, or drugs and alcohol may have played a part. Whatever the reason, your grandchild needed a safe loving place to call home, and you stepped up to the mark. That makes you incredibly special.



Raising grandchildren brings with it enormous challenges that didn't exist when you parented the first time round. There are emotional challenges behind the reasons your grandchild is in your care, plus physical challenges of being older, and having less energy. While we might believe that love conquers all, if you have taken on responsibility of your grandchild (or are considering it), then you need and deserve all the help you can get.

Surprisingly you are not alone, and there are likely to be grandparents in your situation living just around the corner. There are 'Grandparents Raising Grandchildren' support groups in just about every centre of New Zealand, and these can help you with advice, guidance and practical support.

### ***Emotional Stress:***

As much as you love your grandchildren, if you are in a position of having to raise them, then it's likely there's some emotionally charged issues to deal with. Most grandparents are raising their grandchildren because the child's parents are unable or unwilling to. This alone causes emotional stress—after all *their* parents are *your* children.

Both you and the grandchild will be dealing with grief, sadness, anger, frustration, guilt, disappointment and worry. These emotions skew how you look at everyday concerns, so small problems become big problems really fast. You will be able to access counselling for your grandchild fairly easily through community agencies.

### ***Finances:***

Raising a child at any stage can be hard on the wallet, but doing it in your later years can be even harder. This is not a time to be proud—make an appointment with WINZ and discuss all your options. Depending on your situation you may be eligible for further assistance such as the Unsupported Child Benefit, Disability, accommodation supplement or child care subsidy.

Lynne Trowbridge, our Fundraising Manager, has had the formidable task of battling for the funding we require to continue investing in the mothers, fathers and children who are in need of our services.

An investment in them is an investment in our future and the future of our wider community. I thank Lynne for drawing on her considerable fundraising expertise and experience in what have been difficult times when the well almost seems to be running dry! The significance of fundraising for any charitable organisation cannot be overstated. We rely on a steady flow of funds from various quarters to not only enable us to carry out the everyday, practical and necessary tasks such as remunerating our employees but to also fund the work the Society does and has been doing for 100 years. Without this flow of income, this investment in the present, we will have no future.

I cannot emphasise strongly enough that it is a time for not only our Fundraising Manager but for all who are involved with and passionate about Home and Family to proactively seek solutions and for us all to stand alongside and assist Lynne in generating new ideas, nurturing relationships with existing sponsors and stakeholders, and ensuring that every initiative is undertaken with flair, confidence and enthusiasm.

At the house, Sandra Talbot and her team have continued to perform miraculously, showing that great outcomes are possible and important, enviable steps forward are eminently achievable in the lives of those who spend time under Home and Family's care. Sandra has once again this past year been a beacon of light for this Agency and one of its greatest assets. Her skill, dedication and common sense approach to running the accommodation and mentoring our clients is something she should be very proud of, as we, the Committee certainly are. Sandra graduated this year with a Diploma in Child Protection Studies and it gives me great pleasure to formally congratulate her and acknowledge her success in this Report.

The 2008/2009 year has seen a number of staff changes and Committee movements and this, of course, can be seen as a normal part of any organisation. We are very fortunate to have had Lindall Hansen as receptionist/administrator, a thoroughly organised and efficient person, a brilliant panel of counsellors who have all served Home and Family with professionalism and care, and a reliable, forward thinking, intelligent committee of 6 interested people.

At this, our 100<sup>th</sup> Annual General Meeting, I hope we can all open our hearts, raise our hopes and lift our eyes to the future of this profoundly worthy, valuable and hard-working charity that we proudly call Home and Family.

My sincere thanks to all on the Executive Committee for the year's work and once again to everyone else aforementioned for being an indispensable part and loyal contributors of the wonderful work being done all year around.

Thank You



## Manager's Report — Robin Furley

Robin has been the manager of Home and Family for 18 months, and is now well settled in Christchurch. With a background in voluntary work, her previous management positions were with NZ AIDS Foundation and Relationship Services. As a member of ANZASW, she has a strong belief in the professionalism of social workers and counsellors, and their contribution to clients, families and the wider social service community.



Each year brings change, and it's probably valid to say that this year has brought more than most. There have been changes in our government, the economy, the wider community, and in our own organisation. Some of these have been easier to accommodate than others. The changes we orchestrate, where we are in control, are usually smooth sailing. Other changes, specifically those outside our control, are more difficult, and make for uncertainty and sometimes a rough crossing.

We have needed to manage significant challenges in this current environment, especially in relation to funding, and as yet there is no guarantee of stability or predictability in the future. However, in the spirit of optimism, it's all about transition, planning, being flexible and learning as we go along. These are important attitudes and approaches to share with our clients and for us to remember as an organisation.

It would be easy to be overwhelmed by the negativity surrounding us currently - the recession and the pandemic. As an organisation we are so very fortunate to have examples in our history which inspire and provide guidance as we direct our attention to the next stages of life in our agency - creativity, positive outlook, resilience, and belief in the value of the work we do day to day.

At this, our 100<sup>th</sup> AGM, we can be proud of the valuable work our small, stand alone organisation contributes to a community where we enjoy a solid reputation among those who know us. We acknowledge that we are possibly not well known in the wider community due to a limited budget for promotion and advertising, but we certainly are well known in the social service sector. There are some strong parallels between the initial aims and work of the Society, and the work we do today, over a century later. In the first year of The Society for the Protection of Women and Children in Christchurch, the Society 'dealt with 40 cases', and was entirely dependent on private donations.

Even in those early days, members were advocating for law changes to encourage government funding, and to ensure that women and children were adequately provided for in the case of desertion, or in the case of a husband 'wasting his wages' on gambling or drinking.



Guests at the Home & Family 99th AGM, 28 July 2008



Gayleen Tuwhangai (center) and friends enjoying the Home & Family



Chris Cox—Home & Family Executive Committee member



Raewyn Perry, Carol Watson & Don Rowlands, Home & Family Strategic Planning Day 2008



Counsellors, Cheryl O'Neill & Vicky Peterson at Home & Family Strategic Planning Day 2008



Lynne Trowbridge & Bill Delaney outside the Cathedral Kiosk



CPIT Event Management Students preparing to collect for Home & Family Street Appeal 2009



Norm Withers - Christchurch City Councillor collecting for Home & Family Street Appeal 2009



Jennifer Delaney at the entrance to the Festival of Flowers



Sandra Talbot, Social Worker, with one of the special guests at the mid-winter Xmas!



The stunning floral carpet at the Christchurch Cathedral



Play therapy using the sand tray and below, using other resources to help children express themselves



A beautiful mid-winter Xmas feast at Home & Family House





## *Client Feedback*

### **Counselling**

“I was given time to work through the ‘grieving’ process for myself. I felt reassured that my feelings were normal”.

“Counselling has helped me clarify the issues in my mind—to see what was going on clearly”.

“It has been the best family experience that has brought us all together as a family at the end of some very trying times”.

“During the journey with my counsellor I started to see the positive changes and it did help to deal with my depression to the point I do not have it anymore”.

“I was given positive ways to deal with my son’s mis-behaviour—the service was exceptional and has changed us for the better”.

“Realised my own process and came to some very helpful decisions.”.

“I felt very protected by the counsellor who was very compassionate”.

### **Accommodation**

“I have been able to bond and get to know my child better and have been able to meet my child’s needs. I have learnt to approach things more calmly and with fewer emotional outbursts”.

“My confidence as a mother has increased enormously and given me self-confidence. Asking for help is important it is not a weakness”.

“It helped show people I can bring up my two children and that I love them very much”.

“I really thank Home & Family for their help, their time, comfort, advice and warm and friendly manner”.

“The staff were awesome and with varied backgrounds it brought more knowledge of parenting”.

I was most intrigued to note that the first AGM of our precursor organisation was held in the rooms of the Women’s Christian Temperance Union, on the corner of Manchester and Worcester streets. We are not sure exactly which building this was, but it seems absolutely appropriate to celebrate that here we are in the very same vicinity for our one hundredth AGM.

What do we talk about at an AGM? It’s traditionally the time to look back, and create an overview of achievements and trends. This then helps to provide a springboard for the next year. Let’s have a look at what has happened over the past year, April 08 to March 09. We’ll start with committee and staff, the backbone of our organisation.

John Goodrich who has been a committee member for many years, and most recently held the position of president, left NZ for an extended period of time overseas. When John left, we welcomed Phillip Du Val as president. The committee now has a mix of older and newer members, which really helps contribute to effectiveness. Our newer members are Chris Cox and Raewyn Perry, with Bruce Baillie as our minutes secretary.

We said goodbye to longtime counsellor and group facilitator Don Rowlands, and also to Wendy Duder in her group facilitator role. Don’s resignation meant that we could then offer paid work to Maria Lui, who had been a volunteer counsellor for a few months, working mainly with children. Home and Family now has great strengths and abilities in our current cohesive counselling team of Maria Lui, Kevin Moran and Cheryl O’Neill.

This year CPIT students Helen Foley and Rolien Busch have been working well alongside Isabella Miller Bell, Vicky Peterson, and volunteer counsellors Nicola Mayall and Michelle Locke. Volunteer and student counsellors add great value to the counselling service we provide, as well as meeting their own practicum needs. We now have fewer volunteer counsellors than in past years, which means that the number of clients seen by volunteers is commensurately lower.

Our supported emergency accommodation programme (SEAP) team under the competent leadership of Sandra Talbot consists of Bronwyn Bentley, Debbie May, Sarah Starr and Carol Watson. Gayleen Tuwhangai resigned during the year.

Residential work, with its requirement of being alongside families in the course of their daily lives, has its own particular dynamic. Our 24/7 service means that every night of the week a staff member sleeps over at the house; they wake up and breakfast at the same time as the families, and are generally right there during the course of the day, as mothers interact with children, until it’s time for baths, dinner and bed.

I am very appreciative of the ways in which staff, in their hands-on work with families, continue to demonstrate their professionalism, while putting families at ease. We congratulate Sandra, who graduated this year with a Diploma in Child Protection Studies. This is an excellent qualification which adds to our agency's repertoire of child advocacy skills and resources.

Despite our small size, compared with other agencies, you could say we're 'perfectly formed'. We are responsive, flexible, and cater for clients' needs, whether in the area of counselling or social work. We know that there are many clients in the community who have benefited from our services, and we receive affirming evaluations to that effect. Clients are enabled to make significant changes in their lives as a result of counselling, such as improved family relationships, increased self awareness, achieving less anxiety and greater calm, greater functionality, clients returning to work and study, parents better equipped and able to manage their children and be aware of children's needs.

Last year we delivered 1508 hours of counselling to 292 clients – adults and children, couples and families, men and women. Paid staff counselled for 909 hours, with students and volunteers at 599 hours.

Our therapeutic work with children is well regarded, with referrals from doctors and public health nurses as well as other agencies. Children attending counselling often have serious and complex needs, and we endeavour to attend to these in a timely way.

We worked with a wide range of ethnicities – Pakeha, Maori, Samoan, Fijian, German, Philipino, Australian, Russian, Dutch, French, Japanese, Indian and South American. Many of our clients live in the eastern suburbs of the city, though some travel considerable distances from out of town to access our service.

The SEAP service in the house and flats provided 3088 bednights, to 65 clients, mothers and their babies and children. These included quite a number of newborn babies this year, even one special baby who was actually born literally by the front door.

We value the contributions of our reception/administrator Lindall Hansen, Lynne Trowbridge, fundraising manager, and Bill Delaney, whose individual areas of work are a solid base to the efficient and effective functioning of Home and Family.

We introduced an explanatory tagline to our logo – Home and Family—Inspiring Families, counselling, social work, education. This explains the areas of work and makes what we actually do more obvious.



## Revisiting Old Waters by Ainsley

*The girl's pond has become an ocean once more  
The waters no longer still but becoming invasive  
What has happened my child – where are you?  
When did the tide suddenly come in?*

*I'm not sure she cries, but once again I am drowning  
I'm here for you, and you know this she says  
But I'm lost and it's dark and so cold  
Just look for the light that's within you  
How can I when once again I am drowning?*

*There's a haze of confusion surrounding  
As I try to claw my way out of the sea  
I am frantic to claim some reality  
But the waves continue to invade  
Help me she cries I'm still drowning*

*Rise up my child and see beyond the darkness you hide in  
Realize what you must to move on  
Use your strength and your inner wisdom  
To beat back the waves that constantly pound*

*I'm trying she cries in desperation  
But there's so much intrusion, I'm blind to the truth  
What is it I seek in my mind's turmoil?  
Why can't this tide just recede?  
God help me I'm still drowning*

*There's no need to seek what's already known  
It's within you – you know this she says  
I hear you the woman responds  
But with all this water how can I move on?*

*You've moved on, you're just not seeing it  
Trust in yourself once again  
Your strength and courage are admirable  
I'm beside you and have been all along*

*The water it seems is receding  
My reflection it seems has become clear  
My pond though murky is settling  
As I swim to safety on the beaches sandy shore*



## *The House — Sandra Talbot*

**Sandra Talbot** MNZASW, Senior Social Worker  
*Sandra manages a team of Family Residential Workers who work alongside families who spend between a day and six months in either the House or the Flat. The staff provide a positive caring environment where families are able to effect positive changes, exploring life-goals, such as housing, parenting, personal relationships, employment, personal growth, budgeting, cooking and child-care.*



We have had an extremely busy year and the demand for our accommodation services is consistently high. The needs of our families are often multiple and require us to respond creatively, consistently and professionally.

For example, a young mum who is referred for 6 week emergency accommodation. Her needs transpire to include mental health concerns and emotional issues related to her own childhood experiences which are impacting on her own relationship with her child affecting their bonding and attachment relationship. To support this mum and her child effectively we have to have the ability to extend her stay and support her accessing and working with mental health services in order to move on more safely.

Our team has a well defined and experienced approach to dealing with multiple issues as they are identified. In this case as with many others we were able to support this young mum in a way that helped her feel safe enough to find the courage to begin addressing the issues in a safer way.

I continue to be in awe of the changes we see being made with some of our families and we as an agency find it heartwarming when they visit for our monthly lunch get together and we can see how they are all doing. Those that allow us the privilege of sharing some of their story in the hope it will help others understand the depths they have overcome I applaud for their courage and honesty.

We have had some changes to our team so my thanks to all for their hard work. For those who have moved on, those who are new and those who have stayed put we could not do what we do without you.

With the complex issues facing families I anticipate the coming year will be another busy and rewarding one. I look forward to facing the challenges, the lows and the highs with you all.

Go well. Be safe. Hug your children, your friends and your family.

**Sandra**

We recently re-formulated Home and Family's vision, mission and values, and the new format has just been ratified by the committee. I am very pleased that the new format encapsulates the previous ideas in phrases which are somewhat more succinct and memorable.

### **Vision:**

Healthy, resilient and safe children and adults, families and communities.

### **Mission:**

Providing strengths based social services which inspire and support people to make a positive difference in their lives, their families and communities.

### **Values:**

Respect, hope, compassion.

My thanks to all supporters, staff, committee members, funders and other stakeholders. Let's keep the momentum going as we move into the next year with respect, hope and compassion.

**Robin Furley**  
**Manager**



## Treasurer's Report — David White



### David White B. Com, CA, ACIS

David started his accountancy career with Stewart Beckett & Co which after several mergers is now part of Ernst & Young. He then worked in the National Office of the Methodist Church of New Zealand for 17 years.

Three years ago he teamed up with Peter Crowhen to form Crowhen, White & Associates Limited, a chartered accountancy practice offering audit, advisory and accounting services to societies, clubs and small to medium size enterprises. David is married to Patricia and they have three adult children, Christopher, Richard and Deborah.

I am pleased to present the financial report for the year to 31 March 2009. Unfortunately, the society has not been able to generate sufficient income to meet all of the expenses again this year. The committee continues to put a lot of energy into exploring different avenues in order to provide sufficient funding to support the work of the Society.

The revenue received from grants and donations fell by almost \$50,000. Many of the Trusts that have supported the society in the past have reduced amounts of money to allocate as well as an increasing number of groups seeking funding. This has resulted in some of our applications for grants either being reduced, or in some cases, declined altogether.

The loss of revenue from grants and donations was to some extent offset by increases in the other income that we have received. Overall the total income received for the year was \$476,337 a decrease of \$8,090 or 1.7% from the 2008 year.

Wherever possible, expenses have been reduced or at least held at the levels of previous years. Items that showed increases included staff salaries and wages, which rose by \$23,482, and office rent which increased by \$6,607. Most of the other expenses were at lower levels this year than they were last year so that overall the expenses before depreciation increased by only \$4,827. With no significant new assets purchased during the year depreciation decreased by almost \$10,000. This gave an overall deficit for the year of \$12,351 compared with a deficit of \$7,657 in 2008.

In March new valuations were obtained for the two flats owned by the society. It is pleasing to report the value of the flats increased by \$10,000 since the last valuation which was made in December 2006.

## THANK YOU FOR YOUR SUPPORT



Aldred Methodist's Women's Fellowship

Bendigo Valley Sports and Charity Foundation

Catholic Women's League

Christchurch Casino Charitable Trust

Christchurch Garden City Trust

**Christchurch City Council**

COGS

Community Post

George Mitchell Trust

Hyman Marks Trust

John Illot Charitable Trust

Jack and Marjorie Ferrier Trust

Jones Foundation

**Keith Laugensen Charitable Trust**

**Lion Foundation**

**Lions Club of Malvern**

**Lions club of Oxford and Districts**

**Lottery Grants Board**

J R McKenzie Charitable Foundation

Mckenzie Charitable Foundation

Mairehau Ladies Probus Club

Maurice Carter Charitable Foundation

Pub Charity

Raj Mahal Restaurant

St Andrews Church

**Perry Foundation**

**Rangiora Pakeke Lions**

Sevicke Jones Trust

**Southern Trust**

**Springhill Trust and Frimley Foundation**

The Phillip Brown Fund

**The Canterbury Community Trust**

**The Diocesan Welfare Council – Tindall Foundation**

**The Sargood Bequest**

The Trusts Charitable Foundation

Twigger Women's Refuge Fund

Upper Riccarton Methodist Women's Fellowship

Vernon Willey Trust

William Toomey Charitable Trust et al

## *Fundraising Manager — Lynne Trowbridge*



2009 has presented many challenges from a fundraising perspective, as our more traditional sources of funding have, in many cases, less funds to distribute.

At Home and Family we are always looking for other ways to raise the funds needed to run our services. In March 2009 we were once again involved with the Garden City Festival of Flowers, Cathedral Carpet Event and have been invited to assume the same role in 2010. We organise the volunteers required to staff the ticket kiosk and entry to the Cathedral, in return for which we receive a donation (\$5,500 in 2009). We greatly value this relationship and I look forward to working with Devi and Marese in the coming year.

February 2009 saw us hold our first Street Appeal in over thirty years. Three students from the CPIT events course came on board, using this Appeal to complete their Group Project (a required component of their Event Management Diploma). The appeal was held on a very cold and wet day, but this did not deter our wonderful volunteers from getting out there and collecting for us. Our low profile in the wider community meant that money collected was not high. However, it was a good starting point and one on which we will build for next year.

Planning started in March for a raffle, which will be drawn in November 2009. Early response with regard to donated prizes has been very positive.

A big thank you to all our donors. Unfortunately it is not possible to acknowledge each one of you individually, however it is important that you know how much we appreciate and value your continued support of Home and Family.

Finally I would like to acknowledge the many volunteers who helped with the above projects, we could not have proceeded without your help. Thanks also to Robin, the staff and committee for their help and support during the year.

*Lynne Trowbridge  
Fundraising Manager*

As a consequence the total value of the assets owned by the society at March 2009 was \$533,179 compared with \$511,719 a year earlier. The liabilities have increased however, from \$288,119 at March 2008 to \$311,930 at March 2009. The increase arose from an increase in the bank loans required to meet the funding requirements of the society.

The overall net equity of the Society has decreased to \$221,249 from \$223,600 twelve months earlier. The increase in value of the flats represents all but \$1,459 of the society's equity.

In February a Street Appeal was held and it is intended that this will become an annual event. A raffle is currently being organised for later this year. It is hoped that the list of events such as these will grow so that the society has some reserve funds in hand to pay the accounts as they come in. It has to be acknowledged that with no current cash reserves the ability to pay the bills as they come due is becoming more difficult. Clearly these are challenges that the Society must address if it is going to continue for the next 100 years.

In closing I express my appreciation for the help and assistance that I have received from Robin, Lynne, Bill and Lindall over the past year. Without their considerable support I would have great difficulty overseeing the financial affairs and records of the society.

*David White  
Treasurer*



## Financial Summary

The financial summary presented here gives an overview of the Society's financial results for the year. It is not intended that this summary should be used in place of the full annual financial statements and auditor's report which have been published separately with copies available for anyone who would like a copy.

*David White*  
*Treasurer*

<u>During the year ended 31 March</u>	This year	Last year
Income was received from:		
Grants and Donations	324,541	374,300
House accommodation	110,039	81,015
Counselling and supervision	31,293	27,551
Interest and other income	<u>11,364</u>	<u>3,962</u>
	477,237	486,828
Less grants received for new assets	(900)	(2,401)
<b>Total Income</b>	<b><u>476,337</u></b>	<b><u>484,427</u></b>
And money was spent on:		
Staff salaries and wages	349,221	325,739
House costs	29,484	33,268
Administration costs	20,376	21,991
Social; Housing project	0	21,444
Loan interest	21,693	19,742
Staffing costs	11,769	12,818
Office running costs	12,272	13,160
Office Rent	17,106	10,499
Resources and course costs	4,615	2,720
Accountancy & audit fees	<u>4,450</u>	<u>4,778</u>
Total cash expenses	470,986	466,159
Net surplus before depreciation	5,351	18,268
Depreciation of assets	<u>18,602</u>	<u>28,326</u>
Net operating deficit	(13,251)	(10,058)
Grants received for new assets	900	2,401
<b>Net Surplus / (Deficit) for the year</b>	<b><u>(\$12,351)</u></b>	<b><u>(\$7,657)</u></b>
<u>At 31 March 2009 we had</u>		
Money in the bank or on hand	13,128	24,217
Money owed to us	53,737	14,780
Fixed assets	<u>466,314</u>	<u>472,722</u>
Total Assets	533,179	511,719
Less		
Money owing on accounts	28,697	23,030
Expense accruals	20,876	14,731
Unexpended grants	1,379	21,085
Bank loans	<u>260,978</u>	<u>229,273</u>
Total Liabilities	311,930	288,119
<b>Giving equity at 31 March 2009 of:</b>	<b><u>\$221,249</u></b>	<b><u>\$223,600</u></b>